



750 Airport Road • Lakewood, New Jersey 08701 USA

HOW THE MAXFLIGHT SERVICE WORKS

MaxFlight's Warranty is as follows:

All MaxFlight produced items have a full 2-year warranty from the date of shipment, all other items have a flow through warranty from the manufacturer. It is the customers' responsibility to complete all documentation in the product information packet along with maintaining the equipment in accordance with the manufacturers' procedures and policies. A complete listing of items is enclosed in each MaxFlight Manual.

1. To assist our customers and minimize unit down time, we have made the following items available for rent at the following cost:

Computer Ground Station	\$50.00 per day
Projector – P200/P250	\$50.00 per day
Vickers Proportional Valve	\$30.00 per day
Targa 1000 Multi-media Board	\$30.00 per day

2. Regarding any item that fails, the customer must coordinate with the manufacturer to return the item, so as the customers' warranty is maintained.

3. Any MaxFlight produced item, or any warranted item handled by MaxFlight must be shipped overnight back to MaxFlight. The cost of the item must be guaranteed with a credit card prior to MaxFlight shipping the item. Repair charges will be deducted if failure is not the fault of the manufacturer.

4. All customers must supply MaxFlight with a freight collect account or item will be shipped COD – UPS only.

5. MaxFlight will not accept any item returned freight collect.

6. Customers may have a deposit balance on hand at MaxFlight to ensure prompt delivery of replacement parts.